

IMPORTANT VEHICLE INFORMATION

Dear Suzuki Owner:

Suzuki has determined that your SX4 may have an improperly functioning on-board diagnostic system. To remedy this, Suzuki has decided to conduct a voluntary Customer Satisfaction Campaign.

Affected 2007 Suzuki SX4 vehicles have a fault in the control logic of the Engine Control Module (ECM) which will result in the Malfunction Indicator Lamp (MIL) improperly illuminating for some normal functions.

To correct the problem, your Suzuki dealer will reprogram the ECM (Engine Control Module) with improved control logic. The customer satisfaction campaign repair will be done at no cost to you for labor or parts. Instructions for the reprogramming have already been sent to Suzuki dealerships.

Please contact your Suzuki dealer to schedule an appointment for this repair. To locate your nearest Suzuki dealer, please call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. The repair can often be completed in less than one hour if you have an appointment. Additional time may be required to schedule and process your vehicle. Your Suzuki dealer will be happy to advise you.

If your dealer does not make the correction without charge and within a reasonable period of time, please contact us at the American Suzuki Customer Relations Department at 1 (800) 934-0934.

We will try to minimize your inconvenience in getting this repair performed. Your satisfaction with the all-new SX4 is important to all of us at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORPORATION

A handwritten signature in black ink that reads "Chuck Halper". The signature is written in a cursive, flowing style.

Chuck Halper
Vice President, Service & Quality